

TOMPKINS CORTLAND COMMUNITY COLLEGE
FOUNDATION, INC.

RecognitionArt
Larry Greenwald
5045 Robinsong Road, Suite #3
Sarasota, FL 34233

Dear Larry:

Thank you! You and your company are one of the best companies to work with. Not only is your product top notch, your customer service is the best. You listened to your customer, and provided us exactly what we wanted.

As you know, I work at the Tompkins Cortland Community College as the Alumni and Development Assistant. I was tasked with gathering proposals for our donor recognition area. You were the first to contact me about a year before the project was due, and I asked you and several other companies to re-connect with me in six months. You were the only one to call me back; the others I had to contact for their proposals.

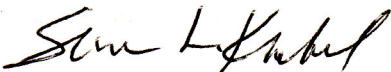
Your company was also the only one to listen to what we truly wanted and then match it to our brand (utilizing our website). You very carefully walked me through the proposal process, making this very easy. Your follow-up was and continues to be exceptional.

RecognitionArt's proposal was unique and really stood out as the "ONE." It was unanimously picked by staff, boards, and the college president. Not one of the other proposals (I received a total of six proposals) was even close to representing our College.

Larry, you answered all my questions, humored me, soothed me when I was nervous and always delivered what you promised. I can give no higher recommendation; you and your company are the best at what you do. We are so happy with our donor recognition piece. It is not only a work of art but very easy to update. This piece will grow with us for years to come as the photos are easily removed and replaced. The list of names will be just as easy to update. Even when we spotted a small error, you quickly and without hesitation, sent the parts we needed and gave compensation.

Thank you, it has been a pleasure to work with RecognitionArt!

Sincerely,



Sara L. Knobel
Alumni Development Assistant